

# HURSTVILLE SENIORS COMPUTER CLUB

www.hurstvillesc.org.au

"keeping up with our grandchildren"

## NEWSLETTER

September 2012

Member of ASCCA.

Australian Seniors  
Computer Clubs  
Association



### ANNUAL GENERAL MEETING

There was a good attendance at the Annual General Meeting last month. President Pamela opened the meeting by welcoming all present and extended a very warm welcome to our Patron, Merv Lynch, and two special guests from Hurstville City Council, David Linden and Brenda Eggleton

A very comprehensive Annual Report was presented (see later in this newsletter) which highlighted the achievements of the club in the past twelve months and the plans for the future to keep up with the rapid changes in technology. The Treasurer's Report showed the club to be in a very healthy financial position.

Merv Lynch then conducted the election of office bearers for the next twelve months, with the following result:

<b>President:</b>	Pamela Samuels
<b>Vice President:</b>	Frank Grosz
<b>Secretary:</b>	Lilly O'Brien
<b>Treasurer:</b>	Geoff Turton
<b>Committee:</b>	Clyde Bevan Shirley Boxhall Margaret Butt Ted Crichton Henry Joubert Joyce Pickup Marie Thompson

We are extremely fortunate to have such a dedicated team of knowledgeable people to steer the club to even greater success over the next twelve months.

### SEPTEMBER MEETING

#### Guest Speaker

Alison Todd will be the Guest Speaker at our September meeting. Alison will address the importance for Seniors of "A Healthy Lifestyle"

### SHORT COURSES

During September, Henry Joubert conducted the Club's first course on using Facebook and Geoff Turton repeated his "Comparing Apples with Androids" course.

Also this month, Tablet Computer Interest Group sessions commenced for iPad and Android tablet computer users.

Contact Henry or Geoff if you would like to attend future sessions on these topics.

A successful man is one who makes more money than his wife can spend.

A successful woman is one who can find such a man.



Your Committee for 2012/13 - (Margaret Butt, Joyce Pickup and Marie Thompson were not present for this photo)

## PRESIDENT'S REPORT

GOOD AFTERNOON AND WELCOME TO OUR 14<sup>th</sup> AGM .

I would like to welcome our Patron, Merv Lynch. Thank you for being here again today to conduct the election. I would like to take this opportunity to say how much we appreciate your continued support, concern and interest in the club.

I would also like to welcome David Linden, Manager of Community Services, Hurstville City Council, and Brenda Eggleton, Community Development Officer, Aged and Disability Services from Hurstville City Council and to take this opportunity to thank Hurstville City Council for their continued support and interest in our group.



Unfortunately Mark Coure, Member for Oatley, could not be with us today. However, Mark paid us a visit last month to present a grant of one thousand dollars to the club to purchase computer hardware and other peripherals. Mark has shown an ongoing interest in the activities of the Club and the services it provides to Seniors in the community. We would like to thank Joan Curtis for her initiative in playing a major role in obtaining this donation.

We are now entering our 15<sup>th</sup> year and while we are still offering the basic and intermediate classes the world of computers is rapidly moving and we have had to adjust to these changes in computer knowledge and technology. Thanks to **Geoff Turton** new short courses have been devised and are up and running. At present short courses in Google Gmail are being conducted and are so popular there is a waiting list. There are also courses in Basic Excel, Basic Digital Image Editing, comparing Apples with Androids and a special interest group will commence in September for Tablet Computers.

At the time of writing we have 177 paid up members currently financial to June 2013 and 77 members who have not yet renewed. During the past year the waiting list has been significantly reduced and we have accommodated many new students.

To celebrate Hurstville City Council's 125th anniversary, a Seniors Digital Photographic

Exhibition was organised as a special event for Seniors Week during March, 2012. Members of the Digital Photography Group took part in the exhibition and photographs were displayed in the Hurstville City Library. We can be justly proud of the excellent photographs which were exhibited. Hurstville City Council will be running their Seniors week again next year in March and will again offer their usual entertaining, excellent and informative programme.

We appreciate very much the work done by the Digital Camera Group and specifically Ian Chesterfield and his team of enthusiasts to promote the artistic and creative use of the digital camera.

Thanks to **Frank Grosz**, **Ted Crichton** and their teams. The Technical and Maintenance Groups are doing a tremendous amount of work on our computer systems and thereby not only teaching our members about effective maintenance of computers but also saving the club a substantial amount of money. May I say how much we appreciate the extraordinary amount of personal time and effort given carrying out this work.

Thank you to **Henri Joubert** for all the research, time and effort he has put in throughout the year to find guest speakers. This can be quite frustrating at times. The speakers have all been exceptionally interesting and our own members who have made presentations have been fantastic. Much appreciated.

We do indeed appreciate the contributions received to provide our editor with content for the newsletter every month, enabling Ian to make it such an informative newsletter; without your input there would not be a newsletter. Special thanks to Ian, Henri, and the Newsletter Team for making sure the newsletter is always out on time. We are very fortunate to have such a dedicated team. Well done.

We would like to take this opportunity to thank **Fred Scott** and his team for the development and maintenance of our exceptional web site. Simply the best Fred.

Special Interest Groups are very popular. The success of these groups is the result of the many members who give up their time and expertise on a regular basis to run these classes. Technical – **Ted Crichton**, Genealogy – **John Shortland**, Web Design – **Fred Scott**, Internet – **Frank Grosz**, Digital Video Editing – **Ted Barnett**, Digital Imaging – **Ian Chesterfield** and last but not least **Geoff Turton**, who will be as mentioned commencing in September a special interest group for Tablets. May I compliment you all on the superb job you all do in organising and conducting these classes. I

am aware there are other members involved in helping out with these classes and may I say this is also appreciated.

Our Christmas 2011 Afternoon Tea was well attended It was a very entertaining afternoon with lots of fun and laughter. Certificates were awarded to all the volunteers who are responsible for making possible the successful operation of the club. It was very encouraging to recognize the services of so many dedicated people and to present them with a certificate of appreciation. Thank you to **Robin Bevan** for designing and printing the Certificates. Well done Robin.

We also had an exhibition of the Digital Imaging Group and the opportunity for members to vote for their favourite pictures.

A highlight of our Christmas Party was the presence of Mr. Sunny Liang who generously donated two door Prizes a Flat Screen Monitor and a 500 gig external hard drive. These prizes were won by Nancy Soan and Don Heap respectively. Thanks to Step One Technology for this donation.

In closing, I would like to thank the members of our dedicated committee, our Vice President, Secretary, Treasurer, Public Officer and Committee Members with a special thank you to **Graeme Gavin** for his valuable time given to audit our books. Special thanks to **Irene** and **Lilly** who stepped in to take the minutes due to **Marie's** illness. Special thanks to our hardworking enthusiastic tutors who give hours of their time to assist you and to pass on their knowledge and experience, and not forgetting those who work behind the scenes, putting out and putting away the chairs, the attendance book, the afternoon teas, folding and mailing the newsletter, setting up the projector, and too many to mention.

Thank you all for your support throughout the year and I wish the new committee all the very best as they will have to deal with all the new computer products coming on the market, such as iPads, iPods, Kindles, Tablets, Androids, Blue Ray, Windows Surface, and Windows 8 and no doubt many more to come. Thank you all and keep computing.

Pamela Samuels (President)

**Supercomputer:** What it sounded like before you bought it.

**Hardware:** The parts of a computer system that can be kicked.

If brute force doesn't solve your problems, then you aren't using enough.

### **If you can't attend your class please let your Tutor know**

All tutors give up their time to help students, so it is not fair to them, nor to others who could take your place, if you don't advise when unable to attend.

### **TELECOMMUNICATIONS INDUSTRY OMBUDSMAN (TIO)**

Established in 1993 and provided for under a Federal Act of Parliament, the TIO is operated by Telecommunications Industry Ombudsman Ltd and is independent of industry, the government and consumer organisations.

The TIO aims to provide a fast, free and fair service that helps resolve small business and residential customers' telephone and Internet complaints.

Seeking TIO assistance with your complaint is a 2-step process -

#### **Step 1: Contact your telecommunications service provider**

- Before the TIO can consider your complaint, the telecommunications service provider must have been given an opportunity to resolve the complaint.
- You must contact the telecommunications service provider's consumer complaints area first to discuss the issue and see if it can be resolved quickly.

#### **Step 2: Submit your complaint to the TIO**

- If the complaint remains unresolved after you have made a complaint to the telecommunications service provider, then lodge your complaint with the TIO.

Be aware that the information you give to the TIO will be forwarded to the telecommunications service provider involved with your complaint.

The TIO's comprehensive website at [www.tio.com.au](http://www.tio.com.au) presents useful information about the organisation, the complaint handling process, case studies and publications.

Complaints can be lodged online or by phoning **1800 062 058**.

*Geoff Turton*

## THE CLUB

The Hurstville Seniors Computer Club was formed in April, 1998 to teach Seniors to use computers. Clubrooms are in premises provided by the Hurstville Council in the Hurstville Seniors Centre, and in an Annexe in the MacMahon St. building. Tuition is held during week days in an informal atmosphere - cost being a minimum. We are an entirely voluntary organisation, the aim being to help fellow Seniors.

Correspondence Hurstville Seniors Computer Club Inc.  
PO Box 173, HURSTVILLE BC1481

Telephone - Clubroom, 91 Queens Rd 9585 9184  
Telephone - Annexe, 14 MacMahon St 9580 5233  
Telephone - Senior Citizens Hall 9570 3297  
Web Site [www.hurstvillescc.org.au](http://www.hurstvillescc.org.au)  
E-Mail [admin@hurstvillescc.org.au](mailto:admin@hurstvillescc.org.au)

Monthly Meeting Hurstville Seniors Centre  
91 Queens Road, Hurstville  
1.00pm, last Wednesday of the month (except December)

Fees  
Joining Fee \$20  
Annual Fee \$15  
Training Fee \$4 per session

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**PATRON** Mervyn Lynch OAM  
**PRESIDENT** Pamela Samuels  
**VICE-PRESIDENT** Frank Grosz  
**SECRETARY** Lilly O'Brien  
**TREASURER** Geoff Turton

TUITION IS IN ONE HOUR SESSIONS

If you can't attend your booking, please let your Tutor know.

**Mondays** Short Courses Geoff Turton

**Tuesdays** Margaret Butt

**Wednesdays** No lessons on meeting day Marie Thompson

**Thursdays** Geoff Turton

**Fridays** Shirley Boxhall

**Technical - Advanced and Basic** Ted Crichton  
Mondays at the Annexe

**Digital Imaging Group** Ian Chesterfield  
First Tuesday in the Clubroom 1.30pm

**Genealogy** John Shortland  
Second Wednesday at the Annexe 1.00pm

**Web Design Group** Fred Scott  
First and Third Wednesday 1.30pm

**Internet** Frank Grosz  
Thursday 10 - 12.15 Annexe, 12.45 - 1.45 Clubroom

**Video Editing Group** Ted Barnett  
Friday Annexe 9 - 10.30, 11 - 12.30

**Maintenance Crew - Queens Rd** Frank Grosz  
Ted Barnett

**Newsletter Editor** Ian Chesterfield  
[editor@hurstvillescc.org.au](mailto:editor@hurstvillescc.org.au) 9522 4658

**CHANGE OF ADDRESS.** If you change your address, phone number or e-mail, please inform the Treasurer.



## BIRTHDAY BOYS AND GIRLS for October

Have a great day!

Julie	Hillman	2-Oct
Brian	Williams	6-Oct
Elga	Frederick	7-Oct
Joe	Wilderspin	11-Oct
Marilyn	Richardson	12-Oct
Henri	Joubert	14-Oct
Ted	Crichton	15-Oct
Helen	McGillivray	15-Oct
Geoff	Turton	17-Oct
Rose	Iacoviello	20-Oct
Bill	Baker	22-Oct
Thomas	Matthews	23-Oct
Nina	Williams	26-Oct
Valda	Brennan	29-Oct
George	Dracos	29-Oct

Hurstville Seniors Computer Club  
uses the services of Sunny Liang at:



Suite 1 / 2 Woodville St, Hurstville, NSW, 2220  
Phone: (02) 9580 5750  
[www.stepone.com.au](http://www.stepone.com.au)

For printing our monthly newsletters,  
we thank:

OWEN HODGE



LAWYERS

WILLS  
POWERS OF ATTORNEY  
SENIORS LAW AND ESTATE

Phone: (02) 9570 7844  
Email: [ohl@owenhodge.com.au](mailto:ohl@owenhodge.com.au)

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